
Visas and Health Insurance

Students are responsible for obtaining their own health insurance and visas, residence and work permits, or other necessary documents. The information given below is for orientation; for the exact position you should contact the Czech Embassy in your country.

Citizen of an EU or EFTA country

If you are a citizen of an EU or EFTA country, you do not need a visa. However, you have to register with the police within 30 days of your arrival in the Czech Republic. If you want to do any paid work in the Czech Republic, you will also need a work permit.

Citizen of another country

If you are a citizen of another country, you will need a visa (or a long-term residence permit for the purpose of studies). For more information click [here](#). If necessary please contact the nearest Czech Embassy for details of the application process and the documents you will need. Please note that the process can take 2 to 3 months, and you will need confirmation that you are accepted as a student in order to apply for the visa.

Medical Care in the Czech Republic

Emergency numbers:

- 112 (EU-wide)
- 155 (Czech medical emergency)
- 158 Police
- 156 Municipal Police
- 150 Fire and Rescue Service
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-
-
- 155 Emergency Medical Service

More emergency options: [CU Emergency Help](#)

If you have valid health insurance covering your stay in the Czech Republic, standard necessary treatment is free of charge, provided that:

- You visit a medical institution (doctor, dentist, hospital) that has a contract with the Czech public health insurance system.
- You present your European Health Insurance Card (EHIC) + confirmation of validity for the Czech Republic (issued by a Czech health insurance company – please visit one after arrival).

<p style="color: red; font-weight: bold;">Private clinics are not covered — you must pay yourself.</p>

For European Students

- You must hold a valid [EHIC](#).
- After arrival, visit a Czech public health insurance company to confirm its validity.

VZP – General Health Insurance Company Všeobecná zdravotní pojišťovna (VZP) is recommended as the largest health care provider in the Czech Republic, with the highest number of cooperating doctors

In cooperation with with

Pojišťovna VZP, a.s. (PVZP) , Charles University offers to its international students a tailored product to ease the insurance process and provide high-quality, reliable health care coverage. All that with a student discount and extra benefits. Find out more about this offer [here](#) .

VZP – General Health Insurance Company

Všeobecná zdravotní pojišťovna (VZP) is recommended as the largest health care provider in the Czech Republic, with the highest number of cooperating doctors.

It is also the only insurance provider available for citizens from non-EU/EFTA countries.

You can register at any branch of VZP.

For example:

- Na Perštýně 6, 110 00 Praha 1 (located directly in the city centre).

Please register as soon as possible after arrival.
You can proceed to the VZP registration process [under this link](#)

After showing your EHIC or its substitute confirmation, the insurance company will immediately issue a registration document with a Czech insurance number.

Bring both this document and your EHIC with you when visiting a doctor.

Highly recommended: Register your EHIC immediately after arrival — do not wait until you are unwell.

Insurance and Basic Information If you have valid health insurance covering your stay in the Czech Republic, necessary standard treatment is free of charge, provided:

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- You present your European Health Insurance Card (EHIC) + confirmation of validity for the Czech Republic (issued by a Czech health insurance company – please visit one after arrival).
-

Private clinics are not covered — you must pay yourself.

Recommended Medical care for all students of Charles University

General Practitioner at

[AGEL](#)

Healthcare INFORMATION

Students of Charles University can find the necessary medical care via various means. Besides the faculty facilities and other recommended providers, the university partnered with AGEL – the biggest healthcare provider in Central Europe. Learn more about how to make the best use of the available means of help down below.

Urgent & After-Hours Care / Emergency services outside of Charles University Dental Care, Psychological Counselling (Carolina Centre), 24/7 Psychological Crisis Help, Support Group for English-Speaking Students, Medicines and Pharmacies

Urgent & After-Hours Care

Motol University Hospital – Foreigners' Department

Address: [V Úvalu 84, Prague 5](#)

www.fnmotol.cz/en

Adults: +420 224 438 590 / 573

English-speaking staff available.

Dental Care

Agel Dental Centre

Address: Italská 1800/35, Praha 2 [Map link](#)

+420 604 551 117

CRISIS INTERVENTION

Psychological Counselling (Carolina Centre)

For all Charles University students — free of charge, in English

Address: [Školská 13a, Prague 1](#) (small green door)

[Counselling Info](#)

BOHNICE PSYCHIATRIC HOSPITAL

Address: [Ústavní 91, 181 02 Prague 8](#)

+420 284 016 110 / +420 284 016 666

English-speaking doctor always present. No appointment needed.

Phone service may not always be in English.

PSYCHIATRIC CLINIC, GENERAL UNIVERSITY HOSPITAL IN PRAGUE

Address: [Ke Karlovu 11, 128 08 Prague 2](#)

The best way to get help here is a personal visit in working hours.

English speaking doctors are present.

Nurses usually don't speak English

Support Group for English-Speaking Students

[Support Group for English-Speaking Students](#)

Led by: Mgr. Anna-Marie Pospíšilová (psychologist) & Mgr. Jakub Fiala (coach)

[Školská 13a, Prague 1](#) (Carolina Centre)

· Every Monday, 18:00–19:30

Starts: Every week during semester and exam period except public holidays

Summer semester dates TBD

<p style="color: red; font-weight: bold;"> Medicines and Pharmacies In the Czech Republic:</p>

- Non-prescription drugs and medicines are sold only in pharmacies (not in supermarkets, unlike in some Western countries).
- Pharmacies are marked with a green cross.
- Many pharmacy staff speak English or German and are used to assisting international visitors.
- If you are unable to visit a pharmacy in person, you can use delivery services like [Rohlik.cz](https://rohlik.cz).

Further information about medical care: Detailed information
[HERE](#) or <https://cuni.cz/UKEN-1621.html>