
Visas and Health Insurance

Citizen of an EU or EFTA country

- Students are responsible for obtaining their own health insurance and visas, residence and work permits, or other necessary documents. The information given below is for orientation; for the exact position you should contact the Czech Embassy in your country.
- If you are a citizen of an EU or EFTA country, you do not need a visa. However, you have to register with the police within 30 days of your arrival in the Czech Republic. If you want to do any paid work in the Czech Republic, you will also need a work permit.

Citizen of another country

- **If you are a citizen of another country**, you will need a visa (or a long-term residence permit for the purpose of studies). For more information click [here](#). If necessary please contact the nearest Czech Embassy for details of the application process and the documents you will need. Please note that the process can take 2 to 3 months, and you will need confirmation that you are accepted as a student in order to apply for the visa.

Visa Information for Exchange Students

Entry Requirements, Visa - <https://cuni.cz/UKEN-366.html>

Third Country Nationals - <https://cuni.cz/UKEN-1623.html>

Visa Information for Exchange Students (PDF)

Available [HERE](#)

Medical Care in the Czech Republic

Medical Care in the Czech Republic

Emergency numbers:

- 112 (EU-wide)
- 155 (Czech medical emergency)
- 158 Police
- 156 Municipal Police
- 155 Emergency Medical Service

More emergency options: [CU Emergency Help](#)

If you have valid health insurance covering your stay in the Czech Republic, standard necessary treatment is free of charge, provided that:

- You visit a medical institution (doctor, dentist, hospital) that has a contract with the Czech public health insurance system.
- You present your European Health Insurance Card (EHIC) + confirmation of validity for the Czech Republic (issued by a Czech health insurance company – please visit one after arrival).
- Private clinics are not covered — you must pay yourself.

For European Students

- You must hold a valid [EHIC](#).
- After arrival, visit a Czech public health insurance company to confirm its validity.

Medical Insurance

Students from **non-EU countries** (so-called "third country nationals") are obliged to have comprehensive health insurance for the entire duration of their stay in Czechia. Such commercial insurance must meet the requirements of Act No. 326/1999 Coll., on the Residence of Foreign Nationals in the Territory of the Czech Republic.

Charles University offers to its international students a tailored product to ease the insurance process and provide high-quality, reliable health care coverage. All that with a student discount and extra benefits. There are two options our admitted applicants and students can choose from, available via our partners [Pojišťovna VZP, a.s. \(PVZP\)](#) and [Slavia pojišťovna, a.s.](#)

Students from **EU member countries** are obliged to register with an auxiliary health insurance company after their arrival to Czechia. Thanks to this supplementary contract, all their medical expenses can be reimbursed by their home insurance retrospectively.

If the student has a pre-existing medical condition, the discount may be withdrawn and the premium adjusted. In such cases, online enrolment is not possible.

After showing your EHIC or its substitute confirmation, the insurance company will immediately issue a registration document with a Czech insurance number.

Bring both this document and your EHIC with you when visiting a doctor.

Highly recommended: Register your EHIC immediately after arrival — do not wait until you are unwell.

If the student has a pre-existing medical condition, the discount may be withdrawn and the premium adjusted. In such cases, online enrolment is not possible.

VZP – General Health Insurance Company Všeobecná zdravotní pojišťovna (VZP) is recommended as the largest health care provider in the Czech Republic, with the highest number of cooperating doctors

In cooperation with with

Pojišťovna VZP, a.s. (PVZP), Charles University offers to its international students a tailored product to ease the insurance process and provide high-quality, reliable health care coverage. All that with a student discount and extra benefits. Find out more about this offer [here](#).

The **Foreigners Comprehensive Medical Insurance EXCLUSIVE** meets all legal requirements and even offers an extended range of services covering emergency care in the entire Schengen area. It is the first commercial medical insurance for foreigners that is completely identical in its scope to public medical insurance in the Czech Republic. The insurance covers even pre-existing conditions, provided they are disclosed at the time of the arrangement (conditions apply).

Eligibility	CU degree and exchange students including PhD candidates under 35 years of age. Students of language and preparatory courses.
Duration	4 to 60 months
Coverage	Care equivalent to the Czech public health insurance (limit CZK 10 million), Schengen emergency care (limit CZK 2 million), urgent dental treatment (limit CZK 10,000), repatriation and transfer included
Premium limit	Included free of charge.
Student Discount	20% off standard rates (subject to medical screening in certain cases)
How to Enrol	Online (using this unique link) or via PVZP sales representatives (for students over 30 or with pre-existing conditions).
Contact	If you are under 30 years old , contact Marcela Řádová and/or Adam Tesař . If you are over 30 or with pre-existing conditions , contact PVZP sales representatives .

Slavia pojišťovna Comprehensive Health Insurance for Foreigners – 131

The **Comprehensive Health Insurance for Foreigners – 131** meets all legal requirements and even offers extra coverage for different services. The insurance product covers comprehensive healthcare designed for foreign students at Charles University up to 35 years. If graduates decide to stay in Czech Republic in order to find employment – on a “job seeking visa” - all they need to provide is proof of the age and status as a Charles University graduate.

Eligibility	CU degree and exchange students including PhD candidates under 35 years of age. Students of language and preparatory courses. CU alumni under 35 years of age staying in Czechia on Long-term Residence Permit for the Purpose of Seeking Employment or Starting a Business .
Duration	1 to 60 months
Coverage	Care equivalent to the Czech public health insurance (limit CZK 10 million), psychotherapy sessions at a rate of 500 CZK per session (annual limit 3,500 CZK), incl. Schengen emergency care, urgent dental treatment (limit CZK 25,000), repatriation, and transfer to the home country

Student Discount	10% off standard rates
How to Enrol	Online (using this unique link)
Contact	See here .

Insurance and Basic Information If you have valid health insurance covering your stay in the Czech Republic, necessary standard treatment is free of charge, provided:

- You visit a medical institution (doctor, dentist, hospital) that has a contract with the Czech public health insurance system.
- You present your European Health Insurance Card (EHIC) + confirmation of validity for the Czech Republic (issued by a Czech health insurance company – please visit one after arrival).

Private clinics are not covered — you must pay yourself.

Recommended Medical care for all students of Charles University

You met the admission requirements at Charles University and — by enrolling in your studies — you have officially become a university student. **What's next?**

Healthcare INFORMATION

General Practitioner at AGEL

Healthcare INFORMATION

Students of Charles University can find the necessary medical care via various means. Besides the faculty facilities and other recommended providers, the university partnered with AGEL – the biggest healthcare provider in Central Europe. Learn more about how to make the best use of the available means of help down below.

Medical care INFO for students of Protestant Theological Faculty

Medical Care in the Czech Republic

Emergency services outside of Charles University Dental Care, Psychological Counselling (Carolina Centre), 24/7 Psychological Crisis Help, Support Group for English-Speaking Students, Medicines and Pharmacies

Urgent & After-Hours Care

1. Motol University Hospital – Foreigners' Department

Address: [V Úvalu 84, Prague 5](#)

www.fnmotol.cz/en

Adults: +420 224 438 590 / 573

English-speaking staff available.

2. Dental Care

Agel Dental Centre

Address: [Italská 1800/35, Praha 2](#) [Map link](#)

+420 604 551 117

CRISIS INTERVENTION

3. Psychological Counselling (Carolina Centre)

For all Charles University students — free of charge, in English

Address: [Školská 13a, Prague 1](#) (small green door)

[Counselling Info](#)

4. BOHNICE PSYCHIATRIC HOSPITAL

Address: [Ústavní 91, 181 02 Prague 8](#)

+420 284 016 110 / +420 284 016 666

English-speaking doctor always present. No appointment needed.

Phone service may not always be in English.

5. PSYCHIATRIC CLINIC, GENERAL UNIVERSITY HOSPITAL IN PRAGUE

Address: [Ke Karlovu 11, 128 08 Prague 2](#)

The best way to get help here is a personal visit in working hours.

English speaking doctors are present.

Nurses usually don't speak English

6. Support Group for English-Speaking Students

Support Group for English-Speaking Students

Led by: Mgr. Anna-Marie Pospíšilová (psychologist) & Mgr. Jakub Fiala (coach)

Školská 13a, Prague 1 (Carolina Centre)

· Every Monday, 18:00–19:30

Starts: Every week during semester and exam period except public holidays

Summer semester dates TBD

Medicines and Pharmacies In the Czech Republic:

- Non-prescription drugs and medicines are sold only in pharmacies (not in supermarkets, unlike in some Western countries).
- Pharmacies are marked with a green cross.
- Many pharmacy staff speak English or German and are used to assisting international visitors.
- If you are unable to visit a pharmacy in person, you can use delivery services like Rohlik.cz OR kosik.cz

Further information about medical care: Detailed information

[HERE](#) or <https://cuni.cz/UKEN-1621.html>

Counselling Services at Charles University

CU Point counselling center

All students and staff at Charles University can access support when facing challenging situations.

University-wide counselling services are available at the CU Point. The CU Point counselling center is open to students and staff from all faculties and units of Charles University. Most faculties also provide their own counselling services.

You are not alone.

Click here and find what you are looking for [CLICK](#)

CU Point's Counselling services are here for all students and staff across the Charles University. They operate both in person and online.

Charles University. They operate both in person and online.

? Psychological Counselling	? Support Groups	? Coaching
? Educational Seminars	? Most Common Topics in Psychological Counselling	? News
????? Self - help techniques	? Career Counselling	?? Legal Counselling