🏥 Medical Care in the Czech Republic

🔹 Insurance and Basic Information

🆘 **Emergency numbers:**

- **112 (EU-wide)**
- **155 (Czech medical emergency)**

🔗 **More emergency options:** [CU Emergency Help]

If you have **valid health insurance** covering your stay in the Czech Republic, **standard necessary treatment is free of charge**, provided that:

- You visit a **medical institution** (doctor, dentist, hospital) that has a **contract with the Czech public health insurance system**.
- You present your **European Health Insurance Card (EHIC) + confirmation of validity** for the Czech Republic
  (issued by a Czech health insurance company – please visit one after arrival).

⚠️ **Private clinics** are not covered — you will have to pay yourself.

For European Students

- You must hold a **valid EHIC**.
- After arrival, visit a Czech public health insurance company to confirm its validity.

🔹 Health Insurance Company

More info HERE →

1/ Slavia Insurance – Comprehensive Health Insurance for Foreigners (131)

- **Eligibility:** Charles University students & alumni under 35 (incl. language/prep courses, job-seeking visa holders)
- **Duration:** 1–60 months
- **Coverage:** Equivalent to Czech public insurance (limit CZK 10M), Schengen emergency care, urgent dental (CZK 25,000), repatriation, psychotherapy (CZK 500/session, max CZK 3,500/year)
- **Discount:** 10%
- **Enrollment:** Online

2/ PVZP – Foreigners Comprehensive Medical Insurance

- **Eligibility:** Charles University students under 35 (incl. language/prep courses)
- **Duration:** 4–60 months
- **Coverage:** Equivalent to Czech public insurance (limit CZK 10M), Schengen emergency care (CZK 2M), urgent dental (CZK 10,000), repatriation, covers disclosed pre-existing conditions
- **Discount:** 20% (may be withdrawn if health issues apply)
- **Enrollment:** Online or via PVZP representatives

✅ **Highly recommended**: Register your EHIC **immediately after arrival** — do **not** wait until you are unwell.

🔹 Insurance and Basic Information

- If you have valid **health insurance covering your stay in the Czech Republic**, necessary standard treatment is **free of charge**, provided:
  - You **visit a medical institution** (doctor, dentist, hospital) that has a **contract with the Czech public health insurance system**.
  - You present your **European Health Insurance Card (EHIC) + confirmation of validity** for the Czech Republic (issued by a Czech health insurance company – please visit one after arrival).

⚠️ **Private clinics** are not covered — you must pay yourself.
⚠️ Make sure your insurance **covers COVID-19** treatment.

For European Students

- Must hold a valid **EHIC**.
- Visit a Czech health insurance company after arrival to confirm validity.

Medical Insurance fo all

👩‍⚕️ General Practitioners - MUDr. Vanda Řezníčková

🔸 **Recommended Doctor for International Students of PTF** (Protestant Theological Faculty)

✅ You must **register first** before using her services. Afterwards, you can book an appointment as needed

English-speaking GP cooperating with the Protestant Theological Faculty (PTF)
📍 Address: *Poliklinika Palackého, Palackého 5, 115 92 Praha 1 – Nové Město*
🌐 www.salubrita.cz/en
📞 Tel.: +420 251 642 196 *(speak to the nurse first)* 🕒 Opening hours:

- Mon: 7:30 – 15:30
- Tue: 13:00 – 18:00
- Wed: 12:30 – 18:00
- Thu: 7:30 – 13:00
- Fri: 7:30 – 14:30

👩 Recommended Medical care for 🔸 all students of Charles University:

General Practitioner at AGEL https://poliklinika.agel.cz/praha.html

- Appointments can be made by phone at +420 221 087 111,
  - by e-mail at recepce@pol.agel.cz,
  - or in person at the reception of the clinic during the opening hours **(MON-FRI 9:00am-3pm).**

AGEL

📍 **37 Italská Street, Prague, but the main entrance is from Helénská Street.**

You can use trolleybus No. 135, stop Na Smetance. Alternatively, you can walk from Muzeum, Náměstí Míru, I.P. Pavlova or Hlavní nádraží metro stations.

⚠️✅When you arrive at the clinic, **you must always check in at the reception**. The staff will ask you to present **your insurance card and student card or ISIC**. You will then be directed to the waiting room of the relevant GP. **Patients who do not check in at the reception will not be treated.**

🏥 Urgent & After-Hours Care

🔸 **Motol University Hospital – Foreigners' Department**

📍 *V Úvalu 84, Prague 5*
🌐 www.fnmotol.cz/en
📞 Adults: +420 224 438 590 / 573

English-speaking staff available.

🦷 Dental Care

🔸 **Agel Dental Centre**

📍 Italská 1800/35, Praha 2, 120 00 Praha 2
📞 +420 604 551 117
🌐 map link

🧠 Psychological Counselling (Carolina Centre)

For all Charles University students — free of charge, in English

📍 Address: *Školská 13a, Prague 1 (small green door)*
🌐 Counselling Info

🔸 🧠 Psychological Counselling (Carolina Centre Services)

- In-person and **online counselling**
- Help with **study, personal, family or emotional problems**
- **Free of charge**

📝 **Registration required**: Register for counselling in English

📧 Email for questions: **counsel@ruk.cuni.cz**

🚨 24/7 Psychological Crisis Help

🔸 **Crisis Intervention Centre (Bohnice Psychiatric Hospital)**

📍 *Ústavní 91, 181 02 Prague 8*
📞 +420 284 016 110 / +420 284 016 666

English-speaking doctor always present. No appointment needed.
⚠️ Phone service may not always be in English.

👥 Support Group for English-Speaking Students

- **Registration:** Ask at the e-mail 39731407@cuni.cz
- 📍 **Place:** Hybernská Campus, Poradna CR (entrance D at 3rd floor)
- 🕐 **Thursday from 15:00 to 17:00**

🗓️ **Term:** All year, even during the exam period

💊 Medicines and Pharmacies

In the Czech Republic:

- **Non-prescription drugs and medicines are sold only in pharmacies** (not in supermarkets, unlike in some Western countries).
- Pharmacies are marked with a **green cross**.
- Many pharmacy staff speak **English or German** and are used to assisting international visitors.
- If you are unable to visit a pharmacy in person, you can use delivery services like **Rohlik.cz** OR Kosik.cz

Further information about medical care: Detailed information HERE or https://cuni.cz/UKEN-1621.html